

Did you know

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**Total Productive Maintenance
Technology is getting more
precise.**

Kardex Remstar can offer you maintenance cover for your equipment at a level tailored to match your specific needs.

Simply by carrying out a regular preventative maintenance, you can save time, money and protect your investment, extending its service life.

Maintaining a Kardex Remstar machine is not as expensive as you may think. Our maintenance Cover can start from as little as € 2 a day.

Contact your local Kardex Remstar service department today and see for yourself how we can ensure that prevention is always better than a cure.

**Kardex Remstar Service
Our extensive service
network provides:**



A global network of service teams on call 24 hours a day, 7 days a week, in over 25 countries throughout the world.

Direct access to 1000's of Kardex genuine spare parts.

Professional support for training, software, move management, repairs and many other customer needs through out the life cycle of the equipment.

Maintenance Cover

Preventive and sure



To find your local service office go to:
www.kardex-remstar.com

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Kardex Remstar Maintenance Contracts: 3 graduated packages for your success.

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ESSENTIAL Cover



As with all mechanical equipment Kardex Remstar strongly recommend that and to comply with local safety regulations, at a minimum the safety equipment is checked for correct working condition at least once every 12 months. Kardex Remstar has designed an entry level maintenance cover to help you comply with these recommendations and also allow you to add other maintenance options to suit your needs.

PLUS Cover



Need that little bit more cover? Well Kardex Remstar has the answer. With PLUS cover your local Kardex Remstar service support office will schedule a preventative maintenance program for your equipment, giving you the piece of mind that your equipment's operating performance is monitored by a experienced factory trained service technician. And if needed, a service technician will respond to any emergency breakdown within a guaranteed time.

EXTRA Cover



How about letting somebody else worry about your equipment? With EXTRA cover Kardex Remstar will provide the complete assistance your equipment needs throughout its life cycle. EXTRA cover can be tailored to match your working hours and provide rapid replacement of defective parts when required with no extra charge.

A typical ESSENTIAL maintenance contract includes ...

- 1 Safety inspection check per year
- Helpdesk support weekdays
- Callout priority weekdays
- Annual Certification

A typical PLUS maintenance contract includes ...

- 1 scheduled preventative maintenance inspection per annum
- Guaranteed on site reaction time
- Discount on spare parts
- Help desk support availability for outside normal office hours
- Annual safety and reliability certification

A typical EXTRA maintenance contract includes ...

- Preventative maintenance inspections scheduled around your requirements
- Replacement of defective parts
- Access to software support
- Compliance to all local regulations
- Guaranteed on site reaction time
- Operator refresher training
- Upgrade of helpdesk support up to 24/7 available